

**FACULTY OF MANAGEMENT****BBA (CBCS) VI-Semester Examination, August 2021****Subject : Employee Relations****Paper – BB – 607 – Elective – HR****Max Marks : 80****Time : 2 Hours****Part-A****(4 X 5 = 20 marks)****Note: Answer any four questions.**

- 1 Industrial Disputes
- 2 Negotiation
- 3 Code of Conduct
- 4 Culture
- 5 Grievances
- 6 Starting orders
- 7 Collective Bargaining
- 8 Employee Stability

**Part-B****(4 X 15 = 60 marks)****Note: Answer any four questions.**

- 9 Define industrial relations. Explain the caption affecting
- 10 Elaborate the concept, scope of industrial relations
- 11 Define discipline. Explain the causes and consequences of industrial disputes
- 12 Explain the machinery of settling disputes – Negotiation, Conciliation and Arbitration.
- 13 Explain worker's participation is management.
- 14 Elaborate the employee relations and responsibility towards managing employee welfare.
- 15 Define trade union. Explain the types and problems is trade unions
- 16 Describe a) ICFTU      b) WFTU      c) ILO
- 17 Explain health & safety measures essential is an industry
- 18 Explain a) Wages Act b) Bonus Act c) Equal remuneration Act

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